

MicroLog TCR-2000 FOR SMB AND HOME-BASED FIRMS

Reducing Transaction Risk and Complying Regulation

The global financial crisis started to show its effects in the middle of 2007. Around the world stock markets have fallen, large financial institutions have collapsed or been bought out. Governments in even the wealthiest nations have had to come up with the rescue packages including stricter new regulations for protecting consumers against financial misconduct.

SMB (small and medium-sized businesses) and home-based firms have lower level of technology ownership than they should have in general. Today, many of them especially in securities and insurance brokerage, professional consultation services, real estate agency and investment advisory are confronting new problems when they are in the effort to manage transaction risk and comply with the latest regulations.

Now, with MicroLog TCR-2000, the market-leading single-channel solution is available to meet the requirements of this market sector with all the capabilities they need and at the price they can afford.

Multisuns, the acknowledged market leader with installed base of 200,000 channels world-wide, is proud to introduce MicroLog TCR-2000, the ideal one-box solution for SMB and home-based firms that require high-quality, easily operated call and face-to-face conversation recorder at an affordable price.

MicroLog TCR-2000 does far more than just record voices. MicroLog TCR-2000 offers SMB and home-based firms a range of unique features, including working right out of the box, the option to encrypt recordings and Recording Announcement.

MicroLog TCR-2000 is ideal for the users who are facing increased regulation and need to monitor issues before escalating into serious problems.

MicroLog TCR-2000 has unmatched on-line storage capacity up to 2,300 hours and every unit comes with user-friendly computer software at free, enhancing ease of operation and off-line recording storage management thru the user's computer.

MicroLog TCR-2000 provides users the features and functions designed by Multisuns, the market leader that has breadth and depth of experience with SMB and small firms during the past 17 years. Using MicroLog TCR-2000, customers worldwide are able to access Multisuns advanced services to increase satisfaction, minimize risk and meet cost goals.



MICROLOG TCR-2000 OFFERS A WIDE RANGE OF ADDITIONAL BENEFITS:

- Enhanced security utilizing 3 levels of user accounts, memory card password protection and auto logout.
- Intuitive operating interface including one-key Last Call Play, Bookmark Play and Multiple Search Option capabilities, enabling search and replay working faster.
- Free selection for total recording, manual-controlled start / stop recording, or "important call only" recording.
- Live monitoring telephone conversations via built-in speaker or external earphone.
- Fully featured, long-term, single-box solution with low maintenance requirements.
- Recording Announcement (call and face-to-face) audible to all parties and recorded. (Additional device is required if recording interface is telephone.)

MAJOR NEW TCR-2000 FEATURES INCLUDE:

- Direct connection with analog line or digital / VoIP handset cord for recording calls.
- Built-in microphone for recording office desk person talks.
- LCD display with backlight dynamically showing date / time and important information, such as Caller ID.
- Date / time, length, Caller / Callee ID, Case ID, Comment, Value, Save, Important, phone / microphone and bookmarks stored.
- Unmatched on-line storage capacity up to 2,300H (32GB SDHC).
- Automatic Gain Control, Automatic Volume Control and Noise Reduction.
- Recorder Warning Tone and Recording Announcement.
- Export configuration settings to or load configuration from memory card
- Main adapter or batteries powered.
- Storage low / full / absence alert.
- Battery low alert.